Process efficiency and effectiveness benchmarks achieved by the 22 countries

Process efficiency and effectiveness index

- The index for process efficiency and effectiveness ranged from 25% to 80%.
- 13 (59%) of 22 countries (Bangladesh, DR Congo, Ethiopia, India, Indonesia, Kyrgyzstan, Malawi, Myanmar, Nigeria, Pakistan, South Africa, Tajikistan, Uganda, Ukraine, Viet Nam and Zambia) achieved 50% or more for the process efficiency and effectiveness index.
- Of these 13, only one country achieved a score greater than 75%: Bangladesh (80%).