

***MONITORING QUALITY INDICATORS***

Worksheet (W1:M5)

EXERCISE 1: REVIEWING QUALITY INDICATORS (W1:M5)

**Time:** 15 minutes

**Instructions:** Review the graph and answer the following questions

Question 1: What could be the reason for the increase in Xpert MTB/RIF errors rate? List potential corrective actions?

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Question 2: If all errors were from one module, list the possible reasons for the increase in Xpert MTB/RIF error rate? List potential corrective actions?

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Question 3: If all errors were from one user, list the possible reasons for the increase in Xpert MTB/RIF error rate? List potential corrective actions?

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